

**SYCOMORE CORPORATE FINANCE ADVISES  
WEBHELP, ITS CO-FOUNDERS AND MANAGEMENT TEAM**

November 26<sup>th</sup>, 2015

We are pleased to confirm that on November 26<sup>th</sup>, 2015, the co-founders of Webhelp and its management team announced that they would buy the company from Charterhouse Capital Partners alongside investment fund KKR.

Webhelp, the global business process management and outsourcing solutions group, announced today that it has entered into an agreement with KKR, a leading global investment firm, as new investor and financial partner. The Webhelp management team will now become controlling shareholders, alongside KKR, while Charterhouse Capital Partners will step back after over four years of successful collaboration with the company. Terms of the transaction were not disclosed.

Webhelp specialises in comprehensive customer experience management services across a range of digital, social, mobile and traditional voice channels to an international client base. Webhelp will continue to be headquartered in Paris, France and led by the current management team.

KKR has built a strong track record of successful collaborations with leading companies, and supports its partners by building on its international network and expertise. The investment in Webhelp will be made primarily by the KKR European Fund IV.

The transaction is expected to close in Q1 2016 once required approvals have been obtained.

In the context of the transaction, Sycomore Corporate Finance acted as financial advisor to Webhelp, its co-founders and management team. The transaction team comprised Olivier Barret, Pierre-Arnaud de Lacharrière, Stanislas de Gmeline, Thomas d'Espois and Simon Portier.